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Programme planning

Proposed strategic framework for the period 2018-2019

Part two: biennial programme plan

Programme 28
Safety and security

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Overall orientation

28.1 The purpose of the programme is to provide leadership, operational support and oversight of the United Nations security management system, as established by the General Assembly in its resolution 59/276 and subsequent resolutions.

28.2 The overall objectives of the programme are: (a) to enable United Nations activities by ensuring effective and timely responses to all security-related threats and emergencies; (b) to ensure effective risk mitigation through coordinated security risk management methodology, including a threat and risk assessment mechanism implemented in cooperation with authorities of host countries; and (c) to continue to develop best-practice security policies, standards and operational procedures across the United Nations system, including the appropriate degree of standardization, and to support their implementation and monitor compliance.

28.3 Recognizing that sharing ideas, experiences, opportunities and costs is the only way to reduce vulnerability and maximize resources, the Department of Safety and Security will achieve its mission through an integrated and interdependent organizational approach by working with all the United Nations system agencies, funds and programmes, under the umbrella of the Inter-Agency Security Management Network.

28.4 The work of the Department will be implemented under three subprogrammes: security and safety coordination, regional field operation coordination and field support. The change from two subprogrammes to three is proposed to better reflect the strategies and objectives, as well as the programmes and services that the Department delivers. For the period 2018-2019, the Department will continue to focus on enhancing the coordination of the United Nations security management system; ensuring the continuing formulation and implementation of policies and procedures for the security and safety of United Nations personnel and their eligible dependants, visitors, delegates, premises and assets; and consolidating, harmonizing and promulgating common policies, standards and operational procedures. The Department will continue to support the systematic determination by the United Nations system of the criticality of its programmes, especially in high-risk environments, in order to augment the security risk management approach followed by the United Nations security management system. The Department will continue to improve its security analysis capability and foster Member State collaboration. The Department will continue to lead in coordinating the activities of the United Nations system security and safety network. The Department will continue to examine measures to strengthen both human and financial capacity available in the Department in order to facilitate rapid response to security incidents and emergencies and to enhance crisis management within the United Nations system security and safety network.

Subprogramme 1
Security and safety coordination

Objective of the Organization: Staff members, delegates, visiting dignitaries and other visitors on United Nations headquarters premises and regional commissions conduct activities in a safe and secure environment

Expected accomplishments of the Secretariat	*Indicators of achievement*
(a) Improved physical security and safety at United Nations headquarters locations and regional commissions	(i) Increased level of compliance with headquarters minimum operating security standards
	(ii) Decreased number of unauthorized entries to United Nations premises
(b) Improved coordination of the close protection of senior United Nations officials	Increased percentage of United Nations official travel notifications assessed and coordinated
(c) Improved planning and preparedness for emergencies and crisis situations at United Nations headquarters locations and regional commissions	All updates and testing of crisis, evacuation and contingency plans as required by the administrative phase at the duty station are fully complied with at all duty stations

Strategy

28.5 This subprogramme is the responsibility of the Division of Headquarters Security and Safety Services. The Division will provide strategic guidance and direction to the Security and Safety Services to support the programmes of the United Nations system. These Services provide round-the-clock security to the relevant premises and will continue to enhance the security and safety of the United Nations environment by: (a) increasing the level of preparedness for managing crisis and emergency situations; (b) coordinating the standardization of safety and security policies and monitoring their implementation; (c) implementing and complying with headquarters minimum operating security standards; (d) enhancing coordination of security- and safety-related efforts with the host country authorities; (e) enhancing security awareness among delegations and staff; (f) improving crisis and emergency response efficiency at United Nations headquarters locations and regional commissions; and (g) increasing the level of professionalism of security and safety personnel through the provision of specialized training, which will also maximize the utilization of officers for multiple specialized security roles. The Division will ensure that all United Nations personal protection operations are delivered in a systematic and coordinated manner.

Subprogramme 2
Regional field operation coordination

Objective of the Organization: United Nations programmes, staff members of the United Nations system, associated personnel and eligible dependants receive appropriate security responses, where applicable, enabling them to carry out activities in a safer and more secure environment

Expected accomplishments of the Secretariat	*Indicators of achievement*
(a) Improved safety and security arrangements for the United Nations	(i) Increased percentage of approved security risk assessments endorsed by the Division of Regional Operations
	(ii) Increased percentage of residential security measures approved by the Division of Regional Operations or the Under-Secretary-General
(b) Enhanced preparedness for contingencies and crisis situations and response to security incidents	(i) Increased percentage of security plans endorsed by the Division of Regional Operations
	(ii) Timely activation of crisis management and crisis response system
	(iii) Timely deployment of assistance/support to the United Nations Security Management Team in crisis-affected countries where security exigencies develop suddenly or where security expertise is not available

Strategy

28.6 The strategy for implementing the subprogramme will focus on strengthening safety and security arrangements by: (a) coordinating safety and security issues among the organizations of the United Nations system; (b) monitoring the implementation of security and safety policies; (c) developing security requirements for new missions as well as for special, regular and emergency operations; (d) maintaining oversight throughout the security risk management process in order to provide support where required or requested; (e) updating security and safety modalities and operating procedures, and developing crisis-management response plans, capabilities and procedures; (f) coordinating with the Department of Peacekeeping Operations, the Department of Field Support, the Department of Political Affairs and the Office for the Coordination of Humanitarian Affairs on the planning, implementation and review of safety and security programmes for their missions in the field; and (g) strengthening cooperation with the host country regarding the safety and security of staff members, facilities and equipment of the United Nations system. Additional efforts will focus on enforcing the accountability and responsibility of designated officials, field security officers and other participants within the framework of the mechanism of accountability. Efforts will also be made to increase the number of security management teams that undertake joint country planning as well as the number of United Nations agencies, funds and programmes that include cost considerations in their planning and delivery of programmes.

Subprogramme 3
Field support

Objective of the Organization: All United Nations personnel and all relevant actors within the United Nations receive safety and security knowledge and skills, as well as advice for safe air travel at all duty stations and reduced critical-incident stress

Expected accomplishments of the Secretariat	*Indicators of achievement*
(a) Strengthened capacity of staff of the United Nations system to cope with critical-incident stress	(i) Increased percentage of staff and their families in the high-risk duty stations in the field that receive stress-management training
	(ii) Increased number of United Nations and partner counsellors trained in critical-incident stress management in emergency settings
	(iii) Increased percentage of affected United Nations staff who receive emotional first aid and psychological damage control following reported critical incidents
(b) Strengthened capacity among the United Nations security management system, managers (designated officials, security management team members) and United Nations personnel	Increased percentage of United Nations security system managers, security personnel and personnel who have completed mandatory security training programmes
(c) Improved capacity to locate staff and to provide members of the security management system with relevant security information	(i) Increased percentage of United Nations personnel and eligible dependants can be located at any given time at all United Nations locations worldwide
	(ii) Increased percentage of United Nations staff members with responsibilities in the security management system have access to the information management tools provided by the Department on the www.unsmin.org website, including the safety and security incident recording system, United Nations premises database, security risk management e-tool, cost share budget system, travel request information process, travel advisory and directory
(d) Enhanced information on air travel safety to all United Nations security management system personnel	Improved timeliness of services and advice relating to the suitability and use of air operators worldwide to assigned air travel focal points and Department of Safety and Security professionals

Strategy

28.7 The strategy for the subprogramme focuses on creating conditions to minimize security-related incidents by: (a) translating security and critical-incident stress

training standards into a coherent training programme for all participants in the United Nations security management system; (b) conducting regional workshops and seminars on security and safety issues and stress management; (c) developing and updating training materials, taking into account gender-specific issues; (d) providing counselling services to staff exposed to critical-incident stress; and (e) developing tools to ensure that all United Nations staff members with responsibilities in the United Nations security management system have access to information needed to perform their security functions.

Legislative mandates

General Assembly resolutions and decisions

54/192	Safety and security of humanitarian personnel and protection of United Nations personnel
55/468	Security arrangements at the United Nations Office at Geneva
56/255, sect. VIII	Special subjects relating to the proposed programme budget for the biennium 2002-2003: safety and security of United Nations personnel
56/286	Strengthening the security and safety of United Nations premises
57/567	Inter-organizational security measures: framework for accountability for the United Nations field security management system
59/211	Safety and security of humanitarian personnel and protection of United Nations personnel
59/276, sect. XI	Questions relating to the programme budget for the biennium 2004-2005: strengthened and unified security management system for the United Nations
60/123	Safety and security of humanitarian personnel and protection of United Nations personnel
61/263	Strengthened and unified security management system
65/132	Safety and security of humanitarian personnel and protection of United Nations personnel
67/85	Safety and security of humanitarian personnel and protection of United Nations personnel
68/101	Safety and security of humanitarian personnel and protection of United Nations personnel

Security Council resolutions

1502 (2003)	Safety and security of humanitarian personnel and protection of United Nations and associated personnel